KNOWLEDGE SOURCE-SEEKER EXERCISE

EMSE 270, "Knowledge Management I"

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| **Life Cycle Stage** | **Assignment/Deliverables** |
| Generation | Students receive Individual Knowledge/Skills Profile Template |
| Generation | Students complete profile |
| Generation | Knowledge seekers and Knowledge sources teams formed |
| Generation, Codification | Teams determine knowledge exchange subjects and acquisition approaches\*  Knowledge seekers elicit knowledge from knowledge sources  Team members switch roles and repeat |
| Codification | Teams codify the knowledge exchanged into knowledge artifacts |
| Artifact & Validation | Teams refine the knowledge artifacts (“multimedia format” encouraged)  Teams present their completed knowledge artifacts to class for peer review |
| Assessment | Teams perform Knowledge Management Assessment:  Seekers: How well did I learn? Do I need more?  Sources: What did I gain from the experience? How can I improve the means by which I share my knowledge? |
| Transfer | Teams finalize their knowledge artifacts  Teams write a summary description of the artifacts |
| Transfer &  Access | Teams submit their artifact “packages” to instructor, and post to Blackboard  Consolidated Knowledge Repository Contents Now Accessible to All Students |

\* Acquisition Approaches:

* Interview
* Observations
* “Story Telling”
* Trial and Error
* “Apprentice Roles”
* Reference(s) Review
* Video/Verbal Tapes